



**2023 RBC Canadian Open
Chair Meeting #4 – Wednesday, February 15th, 2023**



Overview



Wednesday, February 15th, 2023

6:00 – 6:15

Volunteer Update & Recruitment Strategies

Umu / Amanda / Kendra

6:15 – 6:20

Trust Event & Shift Schedules

Kendra

6:20 – 6:25

Volunteer & Chair Key Dates

Umu

6:25 – 6:30

Volunteer Accommodations & House Rentals

Amanda

6:30 – 6:35

Chair & Volunteer Parking

Alex

6:35 – 6:40

Build Update

Brian

6:40 – 6:50

Week At A Glance, Ticket Sales, Security Update

Amanda & Bryan

6:50 – 7:00

Q&A & Next Steps

All

Congratulations Dan Whipple!



Need a background check in Canada? We can help.

Get Your Personal Criminal Record Check



Sterling Backcheck provides personal online Criminal Record Checks through our site myBackCheck.com

[START MY CHECK](#)

Verify A Backcheck Badge by Sterling Backcheck



Verify the information on a Backcheck badge or card

[VERIFY A BADGE](#)

SAFE SPORT TRAINING

Creating a culture where everyone can thrive is a shared responsibility. The Safe Sport Training module developed by the Coaching Association of Canada (CAC) will help anyone involved in sport identify and prevent situations of maltreatment.

Together, we can make sport safe for everyone.



TAKE THE SAFE SPORT TRAINING



SUPPORT FOR SPORT PARTNERS



BE INFORMED: SAFE SPORT TRAINING FACTS

HR Background Check & Safe Sport

Deadline for Chairs & Vice Chairs to complete was **February 1st**.

- All Chairs & Vice Chairs who have not completed them are required to complete **asap**.

Instructions for General Volunteers

- Communication will go out next week
- **Committees required:** Player Services, Player Transportation, Player Shuttle, Special Events

Volunteer Update

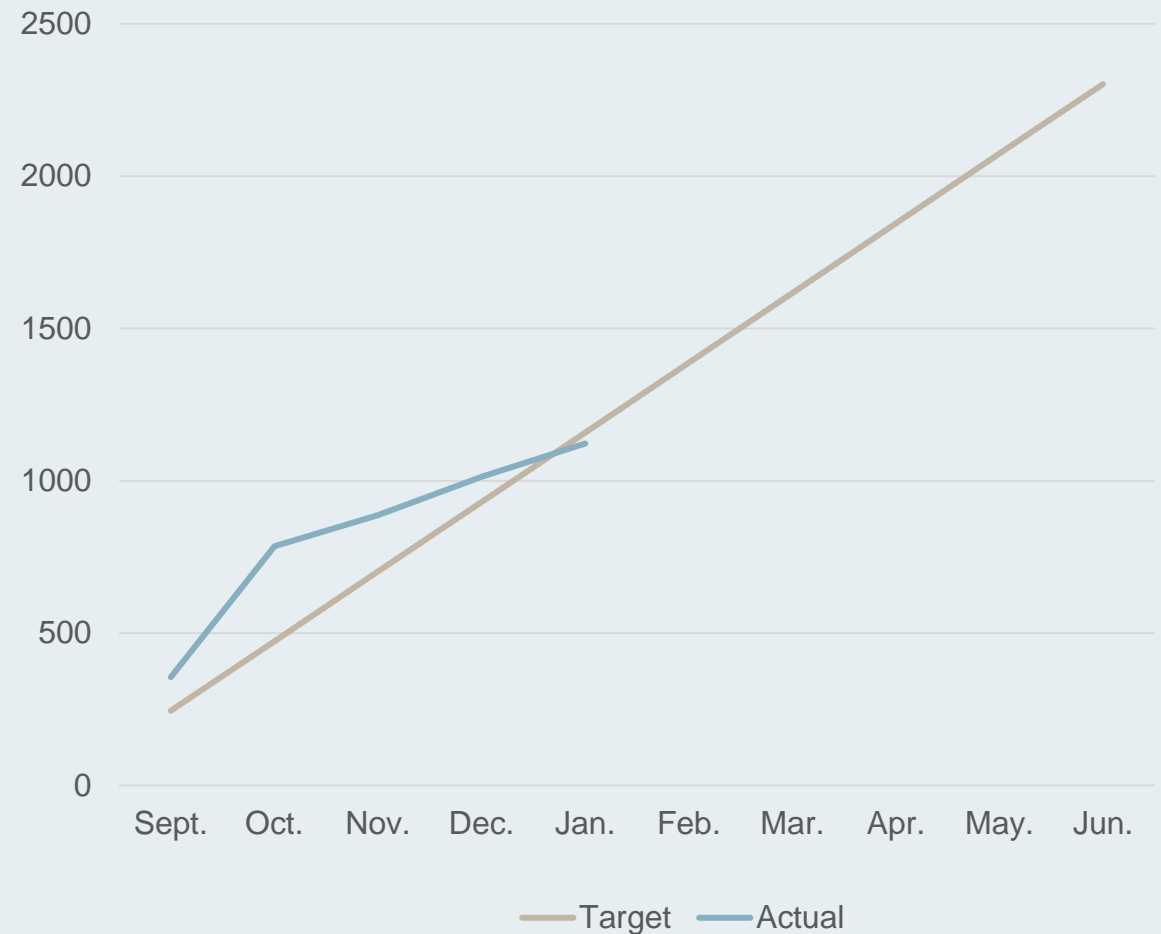
Total Volunteers: 1204/2300

- 9/20 committees are full

Oakdale Members

- Currently low participation
- Key area for recruitment
- **Goal:** 200 Oakdale Member Volunteers

1:1 Committee Meetings will resume late March/early April



RECRUITMENT STRATEGIES


Current:

- Monthly Recruitment Newsletters
 - Giveaways
 - GMA & CH contest ends Feb. 28th
- Student Lunch & Learn Program
- Target Oakdale Members
 - Update to Specific Marketing Items & Communication
- Community Outreach

New (Ideas):

- Refer a friend Program & Win
 - Oakdale Members – Refer a non-member
 - General – Refer 3 Friends
- Social Media
 - Integration into overall Tournament Campaign
- Recruitment Template for Private Club Newsletters



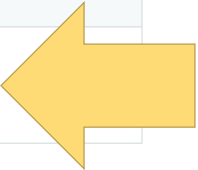
Trust Event Recap


OAKDALE GOLF & COUNTRY CLUB - TORONTO

My Menu

Contact Info	Reg Questions	My Committee Assignment
Make Additional Purchases / Reservations	My Invoice	My Form Of Payment
Change Responses To Merchandise Questions	Registration Uploads	Registration Summary
Change My User Name & Password	PGA TOUR Dashboard	Logout

Assigned Committees

COMMITTEE	CHAIRS	EMAIL CHAIRS	MANAGE
50/50 Sales Committee	STACY MALUL Steven Justein	  All	<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;">Manage</div> 

Assigned Shifts

Training Recording has been added to the [Chair Resource Page](#)

Committee Shift Schedules

SHIFT ASSIGNMENTS Player Services

June 04, 2023 (0 Volunteers)

	PM (0/6) Location: 12:00 pm - 6:00 pm
No Volunteers Assigned	
Total: 0	

June 05, 2023 (0 Volunteers)

AM (0/6) Location: 7:00 am - 1:00 pm	PM (0/6) Location: 1:00 pm - 7:00 pm
No Volunteers Assigned	No Volunteers Assigned
Total: 0	Total: 0

June 06, 2023 (0 Volunteers)

AM (0/6) Location: 6:00 am - 1:00 pm	PM (0/6) Location: 1:00 pm - 7:00 pm
No Volunteers Assigned	No Volunteers Assigned
Total: 0	Total: 0

June 07, 2023 (0 Volunteers)

AM (0/6) Location: 6:00 am - 1:00 pm	PM (0/6) Location: 1:00 pm - 7:00 pm
No Volunteers Assigned	No Volunteers Assigned
Total: 0	Total: 0

June 08, 2023 (0 Volunteers)

- Schedule (based on 2022) available in Trust Event
- Review & work with committee lead for any questions about changes
- Email Kendra for shift schedule changes

Volunteer & Chair Key Dates



Virtual General Volunteer Orientation

Monday, May 8th & Tuesday, May 9th
6:00pm - 7:30pm

Golf Canada will assign committees to a specific day.

GMA Virtual Orientation Monday after
General Orientation
7:30pm – 8:30pm



Uniform Pick-Up Day

Friday, May 12th – 11am – 7:00pm
Saturday, May 13th – 9:00am – 4:00pm

No assigned time slots, come within the hours of operations.

Hilton Toronto Airport
Dundas Room
5875 Airport Rd, Mississauga, ON L4V 1N1



Individual Committee Meetings

Virtual Individual Committee Orientations start in May

Individual Committee Site Visits available in May



HUMBER

Volunteer Accommodations

\$48.00 plus tax per night – Booking link will be live in April

College Boulevard
humber.ca



House Rentals

- Open to: Players, Wasserman/RBC, Golf Canada & various other Partners
- Deadline to submit: **March 31st**



RBC CANADIAN OPEN

RBC CANADIAN OPEN

**RBC CANADIAN OPEN
PLAYER HOUSING NEEDED**

OAKDALE GOLF AND COUNTRY CLUB
JUNE 5 - 11, 2023

Do you live near Oakdale G&CC?
We are looking for homes to rent throughout
tournament week.

Please contact:
playerhousing@golfcanada.ca

Chair Parking

- Chair parking will be located at 35 Heavitree Drive (SuOn Academy)
- Chairs & staff parking in this lot will walk to volunteer admissions



Volunteer Parking

- Volunteer parking will be located at 95 Tuscon Gate (Downsview Park)
- Volunteers parking in this lot will be shuttled to volunteer admissions





BUILD UPDATE

7:00 a.m. 8:00 a.m. 9:00 a.m. 10:00 a.m. 11:00 a.m. 12:00 p.m. 1:00 p.m. 2:00 p.m. 3:00 p.m. 4:00 p.m. 5:00 p.m. 6:00 p.m. 7:00 p.m. 8:00 p.m. 9:00 p.m. 10:00 p.m.

Mon
June 5
Celebrity Pro-Am

US Open Sectional

Golf Canada Foundation Celebrity AM

Tue
June 6
Hall of Fame Day

Practice Rounds – Course Opens to the Public

Hall of Fame Day Induction Ceremony and Lunch

Soldier On

Sponsor Value Program

Caddie Cocktail Q&A

Championship Pro-Am

RBC Outings

RBC Pro-Am Draw Party

Wed
June 7
Championship Pro-Am

Championship Pro-Am

The Fare Way Restaurants Open

Sponsor Value Program

Walk with a Pro Field Trip Day

CEO Reception

Thu
June 8
Opening Day

Round 1

Opening Ceremonies

Snowbirds

Partner Activities (Partner Activations)

TV Times – Golf Channel/ TSN

Fri
June 9
RBCxMusic Concert Series

Round 2

Partner Activities (Partner Activations)

TV Times – Golf Channel/ TSN

Sirius XM Stage Skyhawks

Sat
June 10
RBCxMusic Concert Series

Round 3

Partner Activities (Partner Activations)

TV Times – Golf Channel

TV Times – CBS & TSN

Sirius XM Stage Skyhawks

Volunteer Party

Sun
June 11
Championship Sunday

Final Round

Partner Activities (Partner Activations)

TV Times – Golf Channel

TV Times – CBS & TSN

Closing Ceremonies

Champions Reception

Pre Tournament Events:
Sunday June 5:
RBCCO Final Qualifier – Coppinwood GC

VIP Merchandise Preview Event
11:00am – 4:00pm

Post Tournament Events:
Monday June 13:
Monday After Golf Outing Partnerships 9 a.m. -1 p.m.
Foundation 1 pm - 5 pm



Ticket Sales



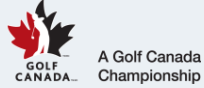
Security Update

- No current threats or issues
- Working collaboratively with the Toronto Police, PGA TOUR and RBC to develop security plan



110 Days until the
RBC Canadian Open!





Next Steps

1. **Critical:** Complete the HR Background Check & Screening requirements if you have not
2. Review Shift Schedule in Trust Event

Next Chair Meeting: Virtual – Thursday, March 16th – 6:00pm – 7:00pm

Q & A